

No Show and Cancellation Without Charge

NO SHOW: If the client can not locate the driver at the designated meeting place, client must call **1-866-356-4848** to avoid being billed as “No Show.” If client leaves without informing Premier Sedan Services, full fare will be charged (including any tolls, parking, early/late hour, gas surcharge, administration fee, if applicable, plus 20% gratuity).

Cancellation Without Charge:

Sedan - Minimum cancellation time without charge is two hours before scheduled pick-up time.

SUV – Minimum cancellation time without charge is three hours before scheduled pick-up time.

14 Passenger Van – Minimum cancellation time without charge is six hours before scheduled pick-up time.

Stretch Limo – Minimum cancellation time without charge is twenty-four hours before scheduled pick-up time.

Stretch Limo (Prom) – Minimum cancellation time without charge is forty-eight hours before scheduled pick-up time.

Mini-Buses (up to 32 passengers) – Minimum cancellation time without charge is twenty-four hours before scheduled pick-up time.

Coach – Minimum cancellation time without charge is twenty-four hours before scheduled pick-up time.

NOTE: For more details please read our individual contracts for individual vehicles.